## **Services**

Among its other duties, the Floodplain Management Office helps citizens:

Assist in locating if your property is located in a flood zone as shown on a Flood Insurance Rate Map.

- Identify if your property is located in the floodway, 100-year, or 500-year floodplain.
- Identify if you are in a dam, levee inundation zone, or area subject to localized drainage problems.
- Find the depth of flooding in your location at different flood recurrence intervals.
- Find out if your property is in an area subject to subsidence or other floodrelated hazard not shown on a Flood Insurance Rate Map.
- Find out if your property is in a mapped repetitive loss area and locate the nearest high-water mark.
- Information on areas that should be protected because of their beneficial floodplain functions.
- One-on-one advice about property protection, retrofitting techniques, and drainage improvements.
- Site visits to provide specific property protection advice.
- Advice on flood-related financial assistance programs.

## **Contact Us**

TO HELP YOU WITH YOUR FLOODPLAIN ISSUE



Floodplain Management Office 1002 Washington Avenue Houston, Texas 77002 Monday-Friday 8 a.m. - 5 p.m.



832.394.8854



FMO@HOUSTONTX.GOV



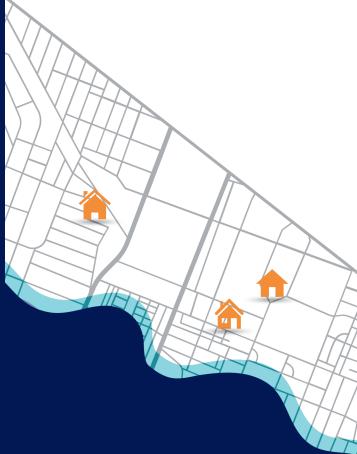
FLOODPLAIN MANAGEMENT OFFICE





## FLOODPLAIN INFORMATION

**SERVICES** 



## **DID YOU KNOW?**

Most flood-related deaths are due to motorists attempting to cross a flooded low-water crossing or road. The most important thing you can do to stay safe from flood hazard is to avoid driving in intense rain and, when you see high water, Turn Around, Don't Drown -- Don't Drive Around Barricades! ®

- Floods are among the most frequent and costly natural disasters. Based on Houston's unique climate, flat topography, soil conditions, and development, flooding can occur in many areas of the City — not just the mapped floodplain. For this reason, we recommend that everyone in Houston have flood insurance.
- About 25% of all flood insurance claims occur outside of the mapped floodplain

The City of Houston participates in the National Flood Insurance Program (NFIP) Community Rating System (CRS). As a participating community, the City has adopted floodplain management practices through several ordinances that limit the development allowed:

 Under the 1% annual chance floodplain (the area has a 1% chance of occurring in any given year, not every 100 years)

- 0.2% annual chance floodplain (the area has a 0.2% chance of occurring in any given year, not every 500 years)
- Flood insurance may be more affordable than you think. The City's good floodplain management practices earn flood insurance policyholders up to a 25% discount on flood insurance premiums.
- There are some preventative measures you can take to protect your property from flood damage, such as building responsibly and retrofitting for flood risk.



The Floodplain Management Office is here to help citizens of Houston learn more about the City's floodplain, flood insurance, and ways to protect people and property from the effects of flooding.

Don't delay, buy flood insurance today. There is a 30-day waiting period before policies are effective.

\*Tip: Store your valuables and important documents in a waterproof container at the highest point on your property.



